



## OnStar FLEET MASTER ACCOUNT SERVICE SUBSCRIPTION AGREEMENT

Customer Account Information	GM Fleet Account Number (FAN):	<u>815835</u>	
	Company Personal Identification Number (PIN)*:	<u>                    </u>	* PIN should be the last 4 digits of the GM FAN
	Company Name:	<u>COUNTY OF PANOLA</u>	
	Contact Name:	<u>JENNIFER STACY</u>	Phone: <u>903-693-3763</u>
	Contact Email Address:	<u>JSTACY@CO.PANOLA.TX.US</u>	
	Business Address:	<u>110 S. SYCAMORE ST. RM 213-A</u>	
		<u>CARTHAGE</u>	<u>TEXAS</u>
	City	State	Zip

This OnStar Fleet Master Account Service Subscription Agreement (this "Agreement") between the customer identified above (the "Fleet Customer") and OnStar LLC ("OnStar") located at 400 Renaissance Center, Detroit, MI 48265 applies to each vehicle (each a "Vehicle") equipped with OnStar Equipment (as described in the **Terms and Conditions**) that Fleet Customer operates or makes available to other individuals for use. In the event that Fleet Customer makes Vehicles available to other Vehicle fleet operators, Fleet Customer shall cause each of those fleet operators to comply with Fleet Customer's obligations set forth in this Agreement.

Fleet Customer acknowledges and agrees that its receipt and use of OnStar services are subject to the OnStar **Terms and Conditions** and **Privacy Statement** available on the [OnStar.com](http://OnStar.com) site. Fleet Customer represents that it has reviewed and understands the **Terms and Conditions** and **Privacy Statement**. Fleet Customer agrees to comply with the OnStar Terms and Conditions and Privacy Statement, which together with any changes, modifications and updates thereto as may be made from time to time, are hereby expressly incorporated by reference into this Agreement. Fleet Customer shall advise each user of a Vehicle that the Vehicle is equipped with OnStar services, including, if applicable, OnStar Vehicle Diagnostics services. Fleet Customer shall notify each Vehicle user that his or her receipt and use of OnStar services are subject to the **Terms and Conditions** and **Privacy Statement**. Fleet Customer shall allow each Vehicle user to purchase additional OnStar services from OnStar for use in the Vehicles. Fleet Customer shall provide each person to whom Fleet Customer makes available use of a Vehicle a copy of the "User Letter" attached as **Appendix A** to this Agreement in advance of that user's use of a Vehicle. All reports provided to Fleet Customer through the OnStar services may only be used by Fleet Customer in the ordinary course of Fleet Customer's business. OnStar reserves the right to discontinue reports with a 30 day notice to Fleet Customer.

By signing below, Fleet Customer acknowledges having read and understood this Agreement and agrees to be legally bound by the terms and conditions of this Agreement. In witness whereof, Fleet Customer has caused its duly authorized representative to execute this Agreement effective as of the

earlier date on which Fleet Customer uses the OnStar services or the date on which Fleet Customer executes this Agreement.

By signing below, Fleet Customer acknowledges having read and understood this Agreement and **accepts or declines** (as selected by Fleet Customer below) to be legally bound by the terms and conditions of this Agreement. In witness whereof, Fleet Customer has caused its duly authorized representative to execute this Agreement effective as of the earlier date on which Fleet Customer uses the OnStar services or the date on which Fleet Customer executes this Agreement.

ACCEPT. I am agreeing to be bound by this Agreement

DECLINE. I DO NOT agree to be bound by the Terms & Conditions of this Agreement. I understand that by declining, my OnStar services will be disabled.

Authorized Signature: Rodger McLane  
Title: COUNTY JUDGE  
Date: 2/15/2024



Confidential  
**Appendix A – Template Driver Letter**

To:

From:

Subject: OnStar Service

Your [COMPANY NAME]-owned or leased vehicle may be equipped with the “OnStar Service.” OnStar is an array of in-vehicle safety, security and convenience services that utilize GPS and cellular technology. OnStar offers technology that can connect you to a live advisor automatically in event of an airbag deployment or at the press of a button when you require emergency or other types of assistance. In addition to crash notification and emergency services, depending on the service plan for your vehicle, OnStar also may provide Remote Door Unlock, Stolen Vehicle Recovery (including Stolen Vehicle Slowdown), Turn by Turn Navigation with E-Nav, Remote Diagnostics, Hands Free Calling, and OnStar Vehicle Diagnostics (OVD). For more information about each of the OnStar services, including instructions regarding Turn by Turn Navigation with E-Nav and WiFi services, please visit [www.OnStar.com](http://www.OnStar.com).

*All new OnStar equipped vehicles, except Cadillac, come with six months of full OnStar Directions and Connections service, including Turn by Turn Navigation. All new Cadillac models continue to come with one year of OnStar Directions and Connections.*

The OnStar service described here is provided subject to the OnStar **Terms and Conditions** and **Privacy Statement** which are available on the [OnStar.com](http://OnStar.com) website. You agree to familiarize yourself with the OnStar Service generally and applicable limitations and considerations regarding performance, warranties, privacy and other issues by reviewing the **Terms and Conditions** and **Privacy Statement**. By using an OnStar equipped vehicle, you agree to the **Terms and Conditions** and **Privacy Statement**.

**All GM OnStar equipped vehicles will come out of the factory with the OnStar Service turned on. However, in order to complete your enrollment in the OnStar Service, if you haven’t already done so, please do the following:**

1. Start the vehicle and push the OnStar “Blue Button.”
2. Inform the OnStar advisor that you are the assigned fleet driver and would like your personal information (name, address and emergency phone number) on the account as the DRIVER.

A Personal Identification Number (PIN) is required for certain services, such as Remote Door Unlock and Stolen Vehicle Tracking. OnStar advisors may ask for a PIN when adding your information. With regard to the PIN, our company PIN is [COMPANY PIN], which should have been used to enroll your vehicle. You should note that not all OnStar services may be available for [COMPANY NAME]-owned vehicles.

**Roadside and Accident Assistance**

As part of the OnStar Service, OnStar provides users with a convenient way to obtain Roadside and Accident Assistance. However, it should be emphasized that even though OnStar can provide these services, as a user of a [COMPANY NAME] vehicle, you are required to follow company procedures regarding vehicle repairs and accidents. If those company procedures and/or the vehicle status result in your vehicle requiring an out of warranty repair and OnStar is used as a communication source, please inform the OnStar advisor that your vehicle is covered under an alternate Roadside or Accident Assistance program and ask that you be transferred to the appropriate phone number.

### **Stolen Vehicles**

OnStar can help recover stolen vehicles. If a [COMPANY NAME] vehicle is stolen, the service below is available. However, it should be emphasized that even though OnStar can provide these services, as a user of a [COMPANY NAME] vehicle, you are required to follow company procedures regarding vehicle repairs and accidents.

1. Call the local police and file a stolen vehicle police report.
2. Call OnStar on 1-888-4ONSTAR to request OnStar involvement in the vehicle recovery. The following information is required by OnStar:
  - Police Report Number or Case Number
  - Police contact name and telephone Number
  - Police jurisdiction
  - Vehicle Identification Number
  - License Number
3. Contact your Company Fleet Department.

Understand that OnStar equipped vehicles may also have Stolen Vehicle Slowdown capability that enables OnStar to slow down a stolen vehicle remotely to assist authorities in its recovery.

### **Credit Cards**

OnStar advisors may ask you for a credit card to retain on file for various purchases, continuous coverage purposes, or to charge for OnStar services that are not included in the service package that [COMPANY NAME] has purchased. You are not required to provide a credit card to retain on file, but if you do, make sure you remove the credit card from the account when you no longer have possession of the vehicle. This can be done by pressing the OnStar button, or calling 1-888-4ONSTAR.

### **OnStar Questions**

As mentioned above, additional information regarding OnStar service is available at [www.OnStar.com](http://www.OnStar.com). Users can also call the following OnStar toll free numbers for assistance:

enrollment services      1-888-ONSTAR1

customer services      1-888-4ONSTAR

You acknowledge and understand that OnStar may collect information about you and your use of [COMPANY NAME]-owned vehicle and share that information with [COMPANY NAME]. All information collected, used and shared about you shall be in accordance with the Privacy Statement.